



Denver Zoo Field Trip

Wristband Instructions

Enclosed, please find the wristbands that your group will need for admission to Denver Zoo.

Students (GREEN) _____ Adult Chaperones (GREEN) _____ Teachers & School Staff (RED) _____



TIP: Denver Zoo uses "NO WASTE" wristbands; the small plastic tab does not peel off, but instead should be folded under when securing the wristband. We recommend an adult or partner assists each student in securing their wristband.

ARRIVING AT THE ZOO:

- When you arrive at the zoo, please organize students into supervised groups with their adult/teacher chaperones (**1 adult for every 10 students are required.**)
- When entering the zoo, a lead teacher should alert the security staff member at the Gate to the name of your school, and everyone -- students, adults, and teachers -- should show their wristband as they enter the zoo.
- We recommend that all students, adult chaperones, and teachers should put their wristbands on prior to arriving at the zoo; this will expedite the process of entering.

IF YOU NEED ADDITIONAL WRISTBANDS:

- When you arrive at the zoo, one representative should go to the Cashier Booth with an exact count of how many additional students, adults and teachers you have.
- Please be prepared to pay in a **single transaction** (one check, one credit card transaction, or one cash payment) for all wristbands needed.
- You will be charged the same discounted school group rate for any additional wristbands you purchase at the Gate.

IF YOU HAVE MORE WRISTBANDS THAN YOU NEED:

- You may choose to hold onto unused, extra wristbands and share them with other groups within your school, or use them for future school visits. (**Wristbands may not be used for individual or family visits to the zoo.**)
- Alternatively, any unused paid wristbands may be returned to Denver Zoo for a full refund **if bands are received within two (2) weeks of the date of your visit.** Please see "Wristband Return Form" (enclosed) for full policy and return information

IF YOU NEED TO RESCHEDULE OR CANCEL YOUR TRIP:

- If you need to cancel your zoo field trip, full refunds can be given without penalty if you return the entire quantity of zoo wristbands you received within **two (2) weeks** of your original visit date.

With questions or for more information, please email us at guestcare@denverzoo.org

