Welcome to your Safari Mini-Camp adventure at Denver Zoo! Please review the following important information to ensure you are ready.

### Before Coming
- Be sure to purchase a spot. Fill out all information during registration. We accept campers Pre-K to 3rd grade, and they must be registered according to current grade level.
- Pre-K campers must be at least 4 years old by camp start date.
- You must include all adults you authorize to pick-up your child. Any adults not pre-approved will not be able to pick-up.
- Each child attending Early and/or Late Care must be pre-registered.
- If your camper will take prescription or over-the-counter medication during camp (including Epi-Pens and Inhalers), the Medication Administration Permission Form is REQUIRED two weeks prior to their start date.

### What to bring:
- Lunch
- Any special dietary substitutes for snack.
- Dress for the weather and lots of walking (no flip-flops!)
- Water bottle
- **Please leave toys, technology, or materials of sentimental or financial value at home.**

### We provide Rocky Mountain Sunscreen: SPF 30, Oxybenzone Free, Water Resistant, and Fragrance Free. You are welcome to pack an alternative (please label with first and last name)

### Arriving and Dropping Off
- **Drop-off is at 9:00 AM** at the Special Programs Entrance (marked “A” on the map).
- This entrance is located directly up from the elevators in the parking garage (see red arrow).
- Early Care participants can be dropped off between 7:30 AM and 8:45 AM.
- Early Care participants will enter/exit through the Zoo’s Main Entrance.
- All campers must bring a lunch with them.
- Nut-free is encouraged. Heating and refrigeration not available.
- Drop-off is over, and Special Programs Entrance closes, at 9:15 AM. Arrivals after 9:15 AM need to go through the Zoo’s Main Entrance and a “Late Arrival” accommodation fee will be collected for each child.
- Late drop-offs need to be pre-arranged. A “Late Arrival” accommodation fee will be collected for each child.

### During Camp
- Camp runs in rain, snow, or shine. Make sure your camper is dressed for the weather.
- A morning and afternoon snack will be provided for campers.
- **We try to provide nut-free snacks, but they may be made in a facility that contains nuts.**
- Curious as to what your camper is up to? Check out their Daily Schedule online for a timetable of activities, snacks, and questions to ask!
- Schedules for each date and grade-level are on our website under Program Information.
- To contact us during the day, add authorized pick-ups, or to arrange a late arrival/early pick-up, call the Guest Care Center at 720-337-1400.

### Pick-Up
- **Pick-up is at 4:00 pm** at the Special Programs Entrance (marked “A” on the map).
- Photo ID will be REQUIRED every day to pick up a child from camp.
- Late Care participants can be picked up between 4:15 PM and 5:00 PM.
- Late Care participants will enter/exit through the Zoo’s Main Entrance.
- All lost items will be taken to the Zoo’s Lost and Found at the Main Entrance in Guest Services.
Parking and Entrance
Please park in the parking garage, if space is available.
Regular camp drop-off and pick-up occurs at the Special Programs Entrance at Gate 1 (marked “A” on the map shown). This entrance is located directly up the steps from the elevators on the second level (P2) of the parking garage (red arrow → on the map).
All Early and Late Care participants, as well as Late Arrivals and Early Pick-ups, will enter through the Zoo’s Main Entrance and continue to the Gates Center.

Safety/Supervision
Denver Zoo Security Officers, as well as Camp Administrators and Instructors, are certified in First Aid and CPR. Our camp has a staff to child ratio of 1 to 10. All staff and adult volunteers have undergone extensive background checks.

Accommodations for Special Needs
If your child has any special needs we should be aware of, please contact us. We are more than happy to discuss all options available. If your child needs to attend camp with his/her full-time care provider, special arrangements can be made, but must be scheduled in advance for security purposes. After undergoing a background check, the adult caregiver may attend at no charge.

Service and Accommodation Fees

<table>
<thead>
<tr>
<th>Service Type</th>
<th>Fee</th>
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<tbody>
<tr>
<td>Early Care <em>pre-registration required</em> (Drop-off 7:30 AM – 8:45 AM)</td>
<td>$10 per child per day</td>
</tr>
<tr>
<td>Late Care <em>pre-registration required</em> (Pick-up 4:15 PM – 5:00 PM)</td>
<td>$10 per child per day</td>
</tr>
<tr>
<td>Late Arrival/Early Pick-Up **With advance notice, campers may be dropped-off or picked-up between 12:00 PM – 1:00 PM at no charge.</td>
<td>$5 per child per instance</td>
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<tr>
<td>Camper not picked up by 5:00 PM</td>
<td>$10 per child for every 15 minutes late</td>
</tr>
<tr>
<td>Camp Transfer or Cancellation</td>
<td>$10 per child per camp</td>
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* Cancellations and transfers must be requested via e-mail to guestcare@denverzoo.org at least 5 business days before the start of your camp date. Within 4 business days, all sales are final.

Additional questions?
Please contact the Guest Care Center at 720-337-1400 or guestcare@denverzoo.
Camper Behavior Policy

Policies and Procedures

Denver Zoo Safari Camp’s goal is to provide all campers with a safe, fun, and educational experience.

Expectation of behavior – Rules and expectations of behaviors will be discussed with your camper on a daily basis. Expectations include, but are not limited to:

- Respect for zoo animals (no chasing geese or peafowl, no climbing on enclosures or tapping on glass)
- Respect for fellow campers (keeping hands to themselves, no name calling or aggressive behavior)
- Respect for instructors (listening to directions, staying with the group at all times, staying positive)
- Respect for themselves (telling the instructor if they are experiencing problems with another camper, having fun!)
- All campers should feel safe both emotionally and physically. Physical, verbal, and relational bullying is not tolerated, and will be addressed immediately. Supervising staff will be informed, and each camper’s parents/caregivers will be contacted.

Discipline procedure – We will take the following steps to help resolve any issues:

- Instructor will speak to the camper about their behavior and remind them of our expectations.
- If the behavior continues, the child may be asked to sit out of activities or take quiet time until they can rejoin.
- At this time, if the behavior continues to be a problem or depending on the severity of the behavior, the instructor will refer the child to a camp administrator.
- Parents will receive written documentation of the behavior and depending on the severity of the behavior, receive a phone call from the camp coordinator to discuss a behavior plan.
- After these steps are taken, unresolved behavioral issues may lead to a caretaker being contacted and asked to pick-up the child.

Behavior management used – All camp staff go through a variety of trainings and practice sessions to ensure that campers are safe, having fun, and learning.

- Expectations are reviewed with our campers and reinforced on a daily basis in a positive tone, and framed in a positive way.
- Positive behavior and attitudes are rewarded.
- Redirection of negative behaviors is used to prevent escalation.
- Campers are empowered to make good choices and problem solve so they can be successful.
- Physical or verbal punishment, or isolation will never be used. Withholding snacks or treats is not permitted.